

1 without changing the first context and using the single application program,
2 presenting quick links to one or more contexts that are different from the user's
3 current context and that are provided by the single application program, each
4 context being associated with a functionality that can enable the user to
5 accomplish various tasks that are different from the one or more tasks that the user
6 can accomplish using the first contextual display, the quick links being selectable
7 to navigate the navigable window to a context associated with a selectable quick
8 link.

9
10 2. The method of claim 1, wherein each functionality comprises a
11 document-centric functionality.

12
13 3. The method of claim 1, wherein each of the functionalities is
14 different.

15
16 4. The method of claim 1 further comprising displaying user-engagable
17 indicia, each of which being associated with one or more quick links, said indicia
18 being configured for engagement by a user so that the user can view the associated
19 one or more quick links.

20
21 5. (Amended) The method of claim 1, wherein said displaying is
22 accomplished by the single application program using a navigable window
23 comprising a single window, the application program being configured to navigate
24 the single window between different contexts responsive to the user selecting a
25 quick link.

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2 6. The method of claim 1 further comprising prior to said presenting,
3 automatically determining at least some of the quick links based, at least in part,
4 on a user's behavior within the single application program.

5
6 7. The method of claim 1 further comprising prior to said presenting,
7 automatically determining at least some of the quick links based, at least in part,
8 on a user's history within the single application program.

9
10 8. The method of claim 1, wherein the single application program is
11 configured with navigation instrumentalities that enable a user to navigate back
12 and forth between the multiple different contexts.

13
14 9. The method of claim 8, wherein the single application program is
15 configured with a navigation model to manage navigation activities of the user, the
16 navigation model comprising a navigation stack.

17
18 10. The method of claim 1 further comprising:
19 presenting the user with a choice of multiple different algorithms, each
20 algorithm being configured to provide a different collection of quick links; and
21 said presenting of the quick links being performed responsive to a user
22 selecting one of the multiple different algorithms.

23
24 11. The method of claim 10, wherein one of the multiple different
25 algorithms comprises an algorithm that presents quick links on a favorites list

1 based on items visited most often by a user in combination with items that have
2 been recently added by a user to a favorites list.

3
4 12. The method of claim 10, wherein one of the multiple different
5 algorithms comprises an algorithm that presents quick links based on items visited
6 most often by a user in combination with items that have been recently visited by a
7 user.

8
9 13. The method of claim 10, wherein one of the algorithms comprises an
10 algorithm that presents multiple quick links each of which representing a different
11 document type that was the last item of a particular document type that was visited
12 by a user

13
14 14. The method of claim 10, wherein some of the algorithms are
15 employable across multiple different content types.

16
17 15. (Amended) One or more computer-readable media having computer-
18 readable instructions thereon which, when executed by a computer, cause the
19 computer to:

20 provide multiple different functionalities within the confines of a single
21 application program, the multiple different functionalities being associated with
22 individual different document-centric tasks that can be accomplished by a user,
23 individual document-centric tasks being associated with different document types;

24 define a single navigable window within which the different functionalities
25 can be presented to a user so that they can accomplish a task associated with a

1 particular functionality, the single navigable window being configured to navigate
2 back and forth between the different functionalities;

3 define individual user-engagable indicia and associate those indicia with
4 one or more of the multiple different functionalities, each indicia being engagable
5 by a user to display quick links that are associated with a functionality, individual
6 quick links being associated with a document that can enable a user to accomplish
7 a task; and

8 display one or more of the quick links associated with one functionality,
9 while a user is engaged in a task associated with another of the functionalities,
10 without requiring the user to change the functionality within which they are
11 working.

12
13 16. The computer-readable media of claim 15, wherein the instructions
14 cause the computer to display a selection of multiple different algorithms from
15 which a user can choose and which affect the quick links that are displayed.

16
17 17. The computer-readable media of claim 16, wherein one of the
18 multiple different algorithms comprises an algorithm that presents quick links on a
19 favorites list based on items visited most often by a user in combination with items
20 that have been recently added by a user to a favorites list.

21
22 18. The computer-readable media of claim 16, wherein one of the
23 multiple different algorithms comprises an algorithm that presents quick links
24 based on items visited most often by a user in combination with items that have
25 been recently visited by a user.

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2 19. The computer-readable media of claim 16, wherein one of the
3 algorithms comprises an algorithm that presents multiple quick links each of
4 which representing a different document type that was the last item of a particular
5 document type that was visited by a user.

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7 20. The computer-readable media of claim 19, wherein said algorithm
8 that presents multiple quick links is extendable to include newly created document
9 types.

10
11 21. The computer-readable media of claim 16, wherein the multiple
12 different algorithms comprise one or more of the following:

13 an algorithm that presents quick links based on items visited most often by
14 a user in combination with items that have been recently added by a user to a
15 favorites list;

16 an algorithm that presents quick links based on items visited most often by
17 a user in combination with items that have been recently visited by a user; and

18 an algorithm that presents multiple quick links each of which representing a
19 different document type that was the last item of a particular document type that
20 was visited by a user.

21
22 22. (Amended) A method of providing information to a computer user
23 comprising:

1 displaying a first contextual display within a navigable window display area
2 of a user interface that enables a user to accomplish a task relating to a first
3 content type;

4 displaying quick links associated with one or more content types that are
5 different from the first content type; and

6 responsive to a user selecting a particular quick link, navigating the
7 navigable window display area to a content type that is associated with the
8 selected quick link to enable a user to accomplish a different task.

9
10 23. The method of claim 22, wherein all of the content types are
11 provided by a single application program.

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13 24. (Amended) The method of claim 22, wherein all of the content types
14 are provided by a single application program and are displayable within a
15 navigable window display area comprising a single navigable window that can be
16 navigated between the content types.

17
18 25. The method of claim 22 further comprising prior to displaying said
19 quick links, building said quick links based on dynamically-changing information.

20
21 26. The method of claim 22 further comprising prior to displaying said
22 quick links, building said quick links based on dynamically-changing information
23 at least some of which is not related to any actions that the user is taking.

1 27. The method of claim 22, wherein said displaying of the quick links
2 comprises doing so using at least one algorithm that can be deployed across
3 multiple different content types.

4

5 28. The method of claim 27, wherein one algorithm comprises an
6 algorithm that presents quick links based on items on a favorites list visited most
7 often by a user in combination with items that have been recently added by a user
8 to a favorites list.

9

10 29. The method of claim 27, wherein one algorithm comprises an
11 algorithm that presents quick links based on items visited most often by a user in
12 combination with items that have been recently visited by a user.

13

14 30. The method of claim 27, wherein one algorithm comprises an
15 algorithm that presents multiple quick links each of which representing a different
16 content type that was the last item of a particular content type that was visited by a
17 user.

18

19 31. One or more computer-readable media having computer-readable
20 instructions thereon which, when executed by a computer, cause the computer to:

21 display a first contextual display that enables a user to accomplish a task
22 relating to a first content type;

23 enable a user to select from multiple different algorithms which affect quick
24 links that are displayed and which enable a user to navigate to other contexts, the

1 algorithms being deployable across multiple different content types and
2 comprising one or more of the following:

3 an algorithm that presents quick links based on items on a favorites
4 list visited most often by a user in combination with items that have been recently
5 added by a user to a favorites list;

6 an algorithm that presents quick links based on items visited most
7 often by a user in combination with items that have been recently visited by a user;
8 and

9 an algorithm that can present multiple quick links each of which
10 representing a different content type that was the last item of a particular content
11 type that was visited by a user;

12 display quick links associated with one or more content types that are
13 different from the first content type, the quick links being displayed responsive to
14 the user selecting a particular algorithm, all of the content types being provided by
15 a single application program that provides a single navigable window that can be
16 navigated between all of the content types; and

17 responsive to a user selecting a particular quick link, navigate to a content
18 type that is associated with the selected quick link to enable a user to accomplish a
19 different task.

20
21 32. (Amended) A method of providing information to a computer user
22 comprising:

23 receiving information that pertains to multiple different user contexts
24 within an application program;

1 presenting a display comprising a navigable window to a user, the display
2 pertaining to a first user context within the application program, the first user
3 context permitting the user to accomplish tasks pertaining to a first content type;
4 and

5 displaying at least one quick link that is associated with a context that is
6 different from the first user context, the displayed quick link being associated with
7 said information and being associated with a different content type, the quick link
8 being selectable to navigate the navigable window to the different context.

9
10 33. The method of claim 32, wherein the multiple different user contexts
11 are each associated with a different content type.

12
13 34. The method of claim 32, wherein said displaying of said at least one
14 quick link comprises displaying multiple quick links, at least some of the quick
15 links being associated with contexts that are each associated with a different
16 content type.

17
18 35. The method of claim 32, wherein said displaying comprises
19 displaying the at least one quick link in a drop down menu.

20
21 36. The method of claim 32, wherein said displaying comprises doing so
22 without changing content of the display that pertains to the first user context.

23
24 37. The method of claim 32, wherein said information comprises
25 information that is generated by the user.

1
2 38. The method of claim 32, wherein said information comprises
3 information that is not generated by the user.

4
5 39. The method of claim 32, wherein said information comprises
6 information that can dynamically change.

7
8 40. The method of claim 32, wherein said receiving comprises receiving
9 said information while the user is working within the first user context.

10
11 41. (Amended) The method of claim 32 further comprising:
12 receiving user input that selects a displayed quick link; and
13 presenting a display by navigating the navigable window to the user
14 pertaining to a context that is associated with the selected quick link.

15
16 42. (Amended) One or more computers programmed with instructions
17 that cause the computers, when executing the instructions, to:

18 execute an application that is configured to provide multiple different
19 functionalities that can enable a user to accomplish multiple different tasks,
20 individual functionalities being associated with different document types;

21 enable the user to accomplish, within a navigable window, a task within
22 one of the functionalities and, while doing so, display one or more quick links that
23 are associated with other different functionalities, individual quick links being
24 engagable by the user to navigate the navigable window to a document type that is
25 associated with that quick link;

1 navigate the user, via the navigable window, to a item from a particular
2 document type when the user engages a quick link associated with that document
3 type.

4

5 43. A computing system comprising:
6 a single application program configured to provide:
7 a single navigable window;
8 multiple different functionalities to which the single navigable window can
9 be navigated by a user; and
10 multiple quick links that are associated with one or more of the multiple
11 different functionalities, individual quick links being displayable and engagable by
12 a user to navigate the single navigable window to the functionalities that are
13 associated with a quick link.

14

15 44. The computing system of claim 43, wherein at least some of the
16 different functionalities are associated with different content types.

17

18 45. The computing system of claim 43, wherein the single application
19 program is configured to provide multiple different algorithms that are selectable
20 by the user to automatically change quick links that are displayed for them.

21

22 46. The computing system of claim 45, wherein at least some of the
23 different algorithms can display links to different content types.

1 47. The computing system of claim 45, wherein at least some of the
2 different algorithms are configured for use across different content types.

3
4 48. The computing system of claim 47, wherein one of the algorithms
5 comprises an algorithm that presents quick links based on items on a favorites list
6 visited most often by a user in combination with items that have been recently
7 added by a user to a favorites list.

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9 49. The computing system of claim 47, wherein one of the algorithms
10 comprises an algorithm that presents quick links based on items visited most often
11 by a user in combination with items that have been recently visited by a user.

12
13 50. The computing system of claim 47, wherein one of the algorithms
14 comprises an algorithm that can present multiple quick links each of which
15 representing a different content type that was the last item of a particular content
16 type that was visited by a user.

17
18 51. The computing system of claim 43, wherein the single application
19 program is configured to provide a navigation model that manages the user's
20 navigation activities within the single application program.

21
22 52. The computing system of claim 51, wherein the navigation model
23 comprises a back-and-truncate stack.

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25

1 53. (Amended) Software code embodied on a computer-readable
2 medium which, when executed by a computer, provides a user interface (UI)
3 comprising:

4 a single window that is capable of being navigated to and between multiple
5 different functionalities that enable a user to accomplish multiple tasks in
6 connection with a single application that provides the multiple different
7 functionalities;

8 links associated with the different functionalities and configured to enable
9 the user to navigate the single window to and between the multiple different
10 functionalities; and

11 user-engagable indicia associated with one or more of the links, the user-
12 engagable indicia being engagable by a user to display quick links that are
13 associated with a particular functionality, the quick links being engagable by the
14 user to automatically navigate the single window to a functionality with which the
15 quick link is associated, said software code being configured to enable a user to
16 navigate backward and forward, in a browser-like fashion, between the different
17 functionalities.

18
19 54. The software code of claim 53, wherein the UI further comprises at
20 least one command area that is configured to present context-sensitive commands
21 that automatically change as the user's context changes when they navigate to and
22 between the multiple different functionalities.

23
24 55. The software code of claim 54, wherein said at least one command
25 area is configured to display a context block that contains multiple algorithms

1 from which a user can select to vary a list of quick links that are displayed for the
2 user.

3
4 56. The software code of claim 55, wherein at least some of the
5 algorithms are employable with different content types.

6
7 57. The software code of claim 53, wherein the UI further comprises
8 browser-like navigation buttons that are engagable by the user for navigating to
9 and between the multiple different functionalities.

10
11 58. A computer embodying the computer-readable medium of claim 53.

12
13 59. A method of displaying quick links to user information comprising:
14 displaying multiple different algorithms from which a user can select, the
15 algorithms being configured to display quick links to which a user can navigate,
16 individual algorithms being employable across different content types;
17 receiving a user selection of an individual algorithm; and
18 responsive to receiving the user selection, displaying one or more quick
19 links that are provided by the selected algorithm.

20
21 60. The method of claim 59, wherein individual algorithms are
22 configured to process dynamically changing information to determine which quick
23 links to display.

1 61. The method of claim 59, wherein said acts of displaying the multiple
2 different algorithms, receiving the user selection, and displaying the one or more
3 quick links are performed by a single application program that is configured to
4 provide multiple different functionalities that can enable a user to accomplish
5 multiple different tasks, individual quick links being associated with individual
6 functionalities.

7
8 62. The method of claim 61, wherein the single application program is
9 configured to provide a single navigable window that can be navigated to and
10 between the multiple different functionalities.

11
12 63. The method of claim 59, wherein one of the algorithms is a top
13 favorites algorithm that enables the user to view quick links associated with items
14 on a favorites list that have been visited most often by the user as well as items
15 that have been most recently added to a user's favorites list.

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17
18 64. The method of claim 59, wherein one of the algorithms is a
19 suggested favorites algorithm that enables the user to view quick links associated
20 with items that have been visited most often by the user as well as items that have
21 been most recently visited by the user.

22
23 65. The method of claim 59, wherein one of the algorithms is a recent
24 items list that is configured to display multiple items, each of which comprising a
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1 different content type that was the last item of a particular content type that was
2 visited by a user.

3

4 66. The method of claim 59, wherein the algorithms comprise one or
5 more of:

6 a top favorites algorithm that enables the user to view quick links
7 associated with items on a favorites list that have been visited most often by the
8 user as well as items that have been most recently added to a user's favorites list;

9 a suggested favorites algorithm that enables the user to view quick links
10 associated with items that have been visited most often by the user as well as items
11 that have been most recently visited by the user; and

12 a recent items list that is configured to display multiple items, each of
13 which comprising a different content type that was the last item of a particular
14 content type that was visited by a user.

15

16 67. One or more computer-readable media having computer-readable
17 instructions thereon which, when executed by a computer, cause the computer
18 to implement the method of claim 59.

19

20 68. One or more computer-readable media having computer-readable
21 instructions thereon which, when executed by a computer, cause the computer to:

22 display multiple different algorithms from which a user can select, the
23 algorithms being configured to display quick links to which a user can navigate,
24 individual algorithms being employable across different content types and
25 comprising one or more of the following:

1 a top favorites algorithm that enables the user to view quick links
2 associated with items that have been visited most often by the user as well as items
3 that have been most recently added to a user's favorites list;

4 a suggested favorites algorithm that enables the user to view quick links
5 associated with items that have been visited most often by the user as well as items
6 that have been most recently visited by the user; and

7 a recent items list that is configured to display multiple items, each of
8 which comprising a different content type that was the last item of a particular
9 content type that was visited by a user;

10 receive a user selection of an individual algorithm; and

11 responsive to receiving the user selection, display one or more quick links
12 that are provided by the selected algorithm.

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